

# NEWSLETTER

Issue Q2. 2025

## **CORPORATE TRAINING ACTIVITIES**

DANANG MARRIOTT RESORT & SPA: ENGLISH TRAINING PROGRAMME



Our English Training Programme specially tailored for Danang Marriott's Resort & Spa staff began in May 2025.

This programme is designed to enhance participants' communication skills, with the primary objective of equipping the hotel's Resort & Spa team with the ability to engage more confidently and professionally with international guests. The course is expected to contribute significantly to the resort's delivery of exceptional and lasting memorable services.

## DAEWOO HOTEL HANOI: LEADERSHIP SKILLS COURSE FOR MIDDLE MANAGERS

The "Leadership Skills Development for Middle Managers" course, held in April, marked the 4<sup>th</sup> consecutive training collaboration between Pegasus and Hanoi Daewoo Hotel. This ongoing partnership reflects both Pegasus' commitment to high-quality training and the continued trust of Daewoo Hotel's leadership in our training programmes.

Designed for key middle management personnel, the course provides essential competencies in team management, problem-solving, leadership mindset and internal communication. These skills are instrumental in enhancing operational



efficiency and supporting the hotel's strategic objectives.

### SAN STUDIOS' ACCOMMODATION CHAIN: HOTEL MANAGEMENT PROGRAMME

SAN STUDIOS selected Pegasus as its official training partner for a Hotel Management Programme in line with VTOS standards. Delivered across 25 sessions, the course

strengthened the management capabilities of its departments including Operations, Front Office, Housekeeping, Sales & Marketing, Human Resources and Finance.



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In June, participants conducted an on-site evaluation at Lucien Hanoi Lakeside Hotel, a flagship property of the SAN STUDIOS group. They analysed the property's operations, prepared a detailed report and presented recommendations to improve service quality within their respective businesses.

## A CHAU INDUSTRIAL TECHNOLOGY JSC: RESTAURANT OPERATIONS AND FOOD PROCESSING TECHNIQUES PROGRAMMES

In June, Pegasus implemented a series of training programmes for the staff of A Chau Industrial Technology JSC (ACIT), focussing on two key areas: **Food and Beverage Service** and **Food Preparation.** This training initiative aligns with ACIT's strategic vision to elevate its in-house food services.



The F&B service training covered professional techniques, table setting to industry standards and customer interaction as well as training staff to perform effectively in real-world settings. Meanwhile, the culinary training provided ACIT's kitchen team with instruction in European cooking techniques including trussing, searing and the use of fine ingredients such as wine, herbs and bacon—fostering a modern culinary mindset and consistency in food preparation quality.

## BLISS HOI AN BEACH RESORT & WELLNESS: HOTEL OPERATIONS AND COOKING TECHNIQUES.

Pegasus collaborated with Bliss Hoi An Beach Resort & Wellness to deliver a comprehensive hospitality training programme for staff across various departments: Front Office, Housekeeping, F&B Service, Bartending and Culinary.



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Designed to build professional knowledge and practical skills, the course supports Bliss Hoi An's journey towards becoming a 5-Star Resort. This initiative reflects both the resort's investment in human resource development and Pegasus's commitment to bespoke, business-driven training solutions that elevate guest experiences.

## PENINSULA HOTEL DANANG: VTOS HOTEL SUPERVISION PROGRAMME



Pegasus successfully delivered the Hotel Supervision course, in accordance with VTOS standards, for the supervisory team at Peninsula Hotel Danang.

More than just a skills-based course, the 5-day training demonstrated the dedicated efforts of all participants and the hotel's strategic investment in staff professional development. By enhancing supervisory capabilities, Peninsula Hotel Danang continues to demonstrate its strong

commitment to delivering exceptional service and guest satisfaction.

## **ON-CAMPUS ACTIVITIES**

#### PEGASUS EXPERIENCE DAY: SCHOLARSHIP AND PROGRAMMES EXPLORATION.

To support high school students in making informed choices on their future careers, Pegasus hosted Experience Day events on 19 April in Danang and 20 April in Hanoi. Students toured the campus and explored academic pathways in Hotel Management, Business Management and Culinary Arts.

The event highlight in our Danang campus was the International-Standard Banquet Table Setting

competition. Following a live demonstration by our F&B Instructor, students worked in teams to set banquet tables—an engaging activity that combined fun with skills-building.

Scholarship interviews attracted many prospective students in Hanoi and the event also featured hands-on workshops in baking and beverage mixology, offering attendees a glimpse into student life at Pegasus and the myriad of professional job opportunities that awaits them!



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### PEGASUS CULINARY SUMMER CAMP: COOKING THE WORLD WITH FUN & FLAVOURS

Organised annually by Pegasus, the Culinary Summer Camp is an exciting experiential programme for students aged 7 and above. This 2-week programme includes hands-on cooking, beverage preparation, table etiquette, English for travel and engaging creative workshops!

These activities helped participants to develop their skills in teamwork, patience and the ability to work independently as well. A particularly meaningful highlight was the final project, where students prepared several delicious dishes for their parents to taste and enjoy!



## **STUDENT CORNER**

## FIELD TRIP TO CAPELLA HOTEL HANOI

Students from the CCP19 cohort of the Certificate in Cookery and Patisserie Programme visited the prestigious Capella Hotel Hanoi, home to a Michelin-starred restaurant. The visit provided valuable industry exposure, including a talk by the Executive Chef, who shared insights from over 20 years of international culinary experience. Additionally, students observed actual professional kitchen



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operations, gaining insights into strict food preparation, safety and hygiene procedures and disciplines of a 5-star Hotel.



CAREER ORIENTATION AND BARTENDING CLUB AT HOPE SCHOOL



On 17 May 2025, Pegasus was delighted to participate in Hope School's Career Orientation event. Mr Tran Cong Truong, representing Pegasus, inspired students with personal stories and insights into hospitality and culinary arts careers.

A wonderful highlight was the students' initiative in launching their own Bartending Club. These efforts showcased their creativity, maturity and passion—qualities nurtured through the "Swing for the Kids" scholarship programme.

## NATIONAL DEFENCE EDUCATION COURSE

From 2–15 June 2025, students of the Advanced Diploma in Hotel Management completed their National Defence Education course.

This 2-week programme included training in national security, physical fitness and military-style group activities. The course instilled discipline, resilience, teamwork and adaptability—key traits for success in the dynamic hospitality sector!





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## **INFORMATION ON COURSES**

### VIETNAM PROGRAMMES:

- 1. Advanced Diploma in Hotel Management
- 2. Advanced Diploma in Cooking Technique
- 3. Certificate in Cookery and Patisserie (Level 3).

### INTERNATIONAL PROGRAMMES WITH SISH INSTITUTE (SINGAPORE) PATHWAY

- 1. Advanced Diploma in Hospitality and Tourism Management
- 2. Diploma in Aviation and Travel Operations.

### INTERNATIONAL PROGRAMMES WITH UK PEARSON PATHWAY

1. Pearson BTEC Level 5 Higher National Diploma in Business

#### SHORT COURSES

- 1. VTOS Hotel Management (3 months)
- 2. Weekend Baking Class

### **CORPORATE TRAINING COURSES**

- 1. Hospitality Skills (VTOS)
- 2. Hotel Supervision (VTOS)
- 3. Customer Services
- 4. Train the Trainer
- 5. English Proficiency Testing and Training
- 6. Customised Corporate Training Programmes

Contact Pegasus TODAY for details of our exciting programmes! We invite you to apply for our scholarships and benefit from various incentives at Pegasus International College.

## CONTACT INFORMATION

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