



PEGASUS INTERNATIONAL COLLEGE

NEWSLETTER

Issue Q3. 2023

HIGHLIGHTS

ORIENTATION DAY AND FIRST WEEK OF PEGASUS FRESHMAN 2023 – Da Nang

On 28 September, Pegasus International College warmly welcomed freshman for Orientation Day 2023. The event featured team-building activities, study modules, and valuable information essential for their entire college experience.

During their initial days at Pegasus, new students received careful guidance from teachers and college staff to help them get used to the new environment. The first week of classes also provided a great chance for students to meet and make friends with their fellow students, share knowledge, and begin an exciting new journey together.



TALK SHOW: ENHANCE SERVICE QUALITY AND DESIGN CUSTOMER EXPERIENCE – Ha Noi



The talk show “Enhance Service Quality and Design Customer Experience” is part of seminar series in the hotel-restaurant industry, organized by Pegasus International College. It aims to provide the hospitality community with valuable knowledge.

The talk show featured speakers and industry experts, including:

- Mr. Nguyen Chi Viet - Director of Crown Plaza Hotel Accommodation Division (IHG Group),
- Mr. Pham Thanh The - Training and Development Manager of Hotel de l'Opera –MGallery,
- Special guests: Mr. Nguyen Ba Luan - General Director of TNH Hotels & Resorts (the company that invests and operates SOJO Hotels)

During the event, seasoned professionals with more than two decades of experience in the hotel industry imparted practical and valuable insights. Their sharing is highly beneficial for all attendees who belong to a small to medium-sized hotel community, and it is an extremely valuable contribution to the community.

The talk show provides businessman and managers with the necessary knowledge to better understand the importance of service quality, and to apply shared methods to improve customer experience and increase customer satisfaction.



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TRAINING ACTIVITIES

SKILLS ASSESSMENT SESSION FOR AQF03 STUDENTS - AUSTRALIAN QUALIFICATION FRAMEWORK – COMMERCIAL COOKERY PROGRAM – Ha Noi

In August 2023, Pegasus International College and The Bistro - the training restaurant of Pegasus - welcomed nearly 30 guests to attend the skills assessment of the AQF03 students – Commercial Cookery Program. This is a special culinary skills assessment that is conducted in a simulated restaurant environment. Its aim is to evaluate the overall capabilities of the future chefs.

Students worked in teams to create two unique menus, each consisting of three courses: appetizer, main course, and dessert. The menus are served to guests at a party, allowing the students to showcase their culinary skills. This is the final test for students before starting their three-month internships at 5-star hotels, following nine months of study.



The evaluators are guests consisting of Executive Chefs, Sous Chefs, and Experts in the hospitality industry. They taste the dishes and provide honest and detailed reviews based on industry criteria.

The experts and executive chefs are pleasantly surprised by the students' skill level which were hard to achieve in just nine months with all the tasks from menu design, cost calculation, ingredient order, etc..

Although it is a difficult and stressful test for students, it is a valuable and unique experience only available in Pegasus' Culinary Training Program.



VISIT TO THE HOTEL DE L'OPERA HANOI BY STUDENTS OF VTOS HOTEL MANAGEMENT COURSE (VTOS HM 14)

In September 2023, students of the VTOS Hotel Management (VTOS HM14) had a visit to the Hotel de l'Opera Hanoi. This activity is part of the course curriculum, aiming to offer students a first-hand look at the professional hotel model in terms of operation, management & organization.



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Thanks to this visit and the content covered in the VTOS Hotel Management course, the participants acquired practical knowledge that can be immediately applied to their own business models, enhancing their ability to operate and manage effectively.



CORPORATE TRAINING ACTIVITIES

GRADUATION CEREMONY OF THE TRAINING COURSE: ENHANCING SUPERVISORY SKILL IN HOTEL OPERATION ACCORDING TO VTOS STANDARDS – Ha Noi



On the afternoon of September 8th, Pegasus International College and The Five Hospitality (High-end tourism, resort, and entertainment brand owned by the TC Group.) solemnly organized the graduation ceremony of the

Training course: Enhancing Supervisory Skill in Hotel Operations according to VTOS Standards”.

The ceremony marked the successful completion of a 4-month training program, which was designed for hotel supervisors and middle-level



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managers from The Five Hospitality. With a well-structured program specifically designed for the enterprise, the training course received positive feedback from the 19 trainees as well as the board of management of The Five Hospitality.

Pegasus International College is honored to be a companion and is confident that the

knowledge, tools, and skills acquired by trainees will enable The Five Hospitality's management to continue developing their workforce, improving service quality, and exceeding customer expectations.

ENGLISH PLACEMENT TEST FOR STAFF OF FOUR POINTS BY SHERATON DANANG HOTEL.

In the first week of October 2023, Pegasus International College successfully organized an English Proficiency Test for 87 staff of FourPoints by Sheraton Danang Hotel. This collaboration between Pegasus and the hotel aims to enhance foreign language skills and elevate the quality of service and guest experiences at the hotel.



BAKING EXCURSION CLASSES AT PEGASUS

COOKING CLASS SERIES FOR STUDENTS OF SIMPACE ENGLISH CENTER – BATCH 2- Ha Noi

In July, the second batch of the Cooking class series organized by Pegasus International College and SIMPace English Center continued to provide interesting experiences to more than 100 students.

The program allowed the students to prepare and complete the products themselves, which were not only delicious but also visually appealing. The students expressed their excitement after each class and took home their finished products such as cream cakes and tacos, along with the recipes, so that they could practice cooking at home.





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Pegasus International College is delighted to partner with SIMPace English Center in providing practical kitchen experience activities. Besides,

this program aims to help students acquire new culinary vocabulary through the bilingual English - Vietnamese curriculum.

SUMMER CAMP PROGRAM: CULINARY & DINING ETIQUETTE – A SUMMER IN ITALY – Hanoi

With strengths in hospitality and culinary arts, Pegasus International College organized the Culinary & Dining Etiquette Summer Camp program, with the theme: “A summer in Italy”.

Participating in the program, students not only accumulate knowledge about cuisine, cooking skills, mixing drinks inspired by Italian cuisine but also get to know more new friends. In the final project, students have an opportunity to showcase their talents by personally preparing, cooking, and serving a three-course meal, inviting their loved ones to join and relish in the experience.

Many parents expressed their confidence in allowing their children to participate in the Culinary & Dining Etiquette Summer Camp with Pegasus.

The parents were surprised by the changes through the dishes made by their children during the practical sessions at the camp and their home kitchens.



2023 MID-AUTUMN FESTIVAL - MOONCAKE-MAKING WORKSHOP FOR SINGAPORE INTERNATIONAL SCHOOL – Da Nang

Pegasus organized a Mid-Autumn Mooncake Making workshop for 326 students from the Singapore International School in Da Nang. Mooncakes are a traditional food, known for their delightful taste and round shape, symbolizing good things in life.





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At the workshop, SIS students were introduced to the meaning of the Mid-Autumn mooncake. They were guided through the step-by-step process of making the mooncakes, from kneading the dough to molding them into unique and delicious creations.

WEEKEND BAKING WORKSHOP: CARROT ALMOND CAKE & MOONCAKE THEMED – Ha Noi

The weekend baking workshop is a recurring event organized by Pegasus International College, designed for individuals with interest in cuisine and baking or for those looking to explore new culinary experiences.

The 'Mommy & Me' baking workshop format garners special attention due to its captivating theme and the bonding it fosters between children and their loved ones who participate in the program.



Guided by Pegasus instructors, children and their family members can prepare and practice, step by step, to create finished products with themes such as: Carrot Almond Cake and Moon Cake.

Through this program, Pegasus offers not only a baking experience but also an opportunity for children and their loved ones to enjoy the satisfaction of creating their own delectable treats. We hope that the 'Mommy & Me' weekend baking workshop will be a memorable and engaging event, bringing warmth and togetherness to the kitchen.



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INFORMATION ON COURSES

VIETNAM PROGRAMMES:

1. Advanced Diploma in Hotel Management
2. Certificate in Cookery and Patisserie (Level 3).

INTERNATIONAL PROGRAMMES WITH SISH INSTITUTE (SINGAPORE) PATHWAY

1. Advanced Diploma in Hospitality and Tourism Management
2. Diploma in Aviation and Travel Operations.

SHORT COURSES

1. VTOS Hotel Management (3 months)
2. Weekend Baking class

CORPORATE TRAINING COURSES

1. Hospitality skills (VTOS)
2. Hotel Supervision (VTOS)
3. Customer Services
4. Train the Trainer
5. English Proficiency Testing and Training
6. Training programmes tailored to customer's demand.

Please contact Pegasus immediately for details of programmes and apply for scholarships as well as enjoy many incentives from Pegasus International College.

CONTACT INFORMATION

Da Nang

Address: Vung Trung 3, Phu My An New Urban Area, Hoa Hai Ward, Ngu Hanh Son District

Phone: 0236 730 1555

Email: study@pegasus.edu.vn

Website: <https://pegasus.edu.vn>

Ha Noi

Address: No 2/2C, Van Phuc Diplomatic Area, Kim Ma Street, Ba Dinh District.

Phone: 091 636 0505 - 024 7304 1555

Email: study.hanoi@pegasus.edu.vn

Website: <https://pegasus.edu.vn>